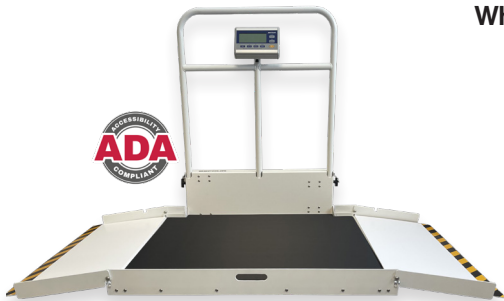


ACCESSIBILITY MEETS USA-MADE QUALITY

ADA COMPLIANT HEALTHCARE SCALES

Befour, Inc.'s ADA compliant scales are engineered, manufactured, and assembled in the United States to support every kind of patient by meeting accessibility standards. These scales comply with the latest Medical Diagnostic Equipment (MDE) standards for accessible diagnostic equipment.

ADA Compliant Wheelchair Scale



MX480D-ADA

Wheelchair Scale MDE Requirements

1. Platform Width: 36" (EXCEPTION: Platforms lower than 4" tall can be 32" wide)
2. Platform Depth: 40" (Pass Through Dual Ramp)
3. 2" edge protection on platform
4. 2" edge protection on ramps
5. 1:8 ramp running slope

ADA Compliant Stand-On Scales



MX310



MX308



MX910



MX908

Stand-On Scale MDE Requirements

1. Slip resistant platform
2. Handrail supports on both sides of platform
3. 34"-38" max. handrail height from platform

IMPORTANT MDE DATES



JUL 8, 2026

Private providers receiving HHS funding must comply with accessibility standards by this date (e.g., Medicare/Medicaid).



AUG 9, 2026

State and local government entities (Title II), including public hospitals and community clinics, must comply with accessibility standards by this date.



Don't wait until the deadline. Many facilities are replacing equipment **NOW!**

THE RULES

What are the new requirements?

The U.S. Access Board published updated MDE standards in July 2024, with the goal of reducing barriers to care for patients with disabilities. The standards address equipment such as weight scales and examination tables, and introduce specific technical requirements including platform dimensions, ramp slope, edge guards, and toe/knee clearance to ensure safe and equitable access.



Learn more about our ADA compliant scales and the new MDE standards.

FREQUENTLY ASKED QUESTIONS

Who's required to comply?

Coverage is divided into three categories.

State and local healthcare entities, including public hospitals, health departments, public clinics, and university health systems, fall under ADA Title II with DOJ oversight.

Providers receiving federal funding — including Medicare and Medicaid participants and FQHCs — are covered under Section 504 of the Rehabilitation Act, enforced by HHS.

Privately funded practices are subject to ADA Title III and existing joint guidance on accessible care.

Who enforces the MDE/ADA compliance requirements?

For those receiving federal funding, such as Medicare/Medicaid, the HHS, through the Office of Civil Rights (OCR), will enforce these standards. The DOJ enforces compliance for any state and local government facilities under the ADA Title II as well as any private medical offices under ADA Title III.

Why were the MDE/ADA compliance requirements established?

The MDE accessibility standards were established to ensure that individuals with disabilities have full and equal access to medical care by removing barriers caused by equipment not designed to accommodate them, ultimately preventing poor health outcomes and promoting independent, dignified treatment.

Can a facility retrofit existing equipment to meet compliance?

In some cases, full replacement may not be necessary. If a manufacturer offers a retrofit kit designed specifically for the existing equipment, facilities may use it to achieve compliance — provided the modified scale meets all applicable MDE and ADA standards when properly installed, maintained, and operated.

Is there a minimum weight capacity requirement?

While no minimum weight capacity requirement has been formally defined, it is recommended that an ADA compliant scale have a capacity of at least 750 lbs to adequately accommodate the combined weight of the patient and their wheelchair or mobility aid.

Where can I find direct resources from the government?

The new rules and requirements can be found on the U.S. Access Board's website:

<https://www.access-board.gov/mde/chapter-m3/>

What if our facility already has a wheelchair scale?

If your current wheelchair scale does not comply with MDE requirements, your facility must purchase a new compliant scale until the 10% threshold is satisfied (or at least 1 unit if your total falls below that threshold).

How many compliant scales do you need?

The new standards don't mandate a full equipment overhaul. Facilities are only required to bring a defined percentage of each scale type into compliance, with at least one accessible unit as the baseline.

10%

Standard Facilities

20%

Mobility Rehab
Facilities

Examples:

A facility with 5 scales needs at 1 ADA compliant scale.

A facility with 40 scales needs 4 ADA compliant scales (10%).

What are the penalties for not complying?

Civil Monetary Penalties

Federal agencies have authority to impose fines for ADA and Section 504 violations. Amounts can vary by agency, facility type, and if the finding is resolved voluntarily.

Reimbursement and Funding Risk

Facilities receiving Medicare, Medicaid, or other federal funding can encounter funding eligibility risks.

Required Corrective Action

When a facility falls short of compliance standards, corrective action is required. This means any necessary equipment that was previously unpurchased must now be acquired within a mandated timeframe, with the process subject to formal documentation requirements.

Reputational and Operational Impact

OCR investigation outcomes are publicly available and closely followed by patient advocacy groups. How an organization responds to compliance reviews can significantly influence its standing in the community and its relationship with patients.

How can I purchase an ADA compliant scale?

Our experts at Befour are equipped and ready to help! We'll answer any question, help with concerns, and provide a guide for you and your facility on your journey to becoming ADA compliant.

Call or email us to get USA-based support today!

Contact Details

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Phone: 800-367-7109

Website: befour.com

